



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

STRONG SWIMMERS

CONFIDENT KIDS

SKY FAMILY YMCA

During Swim Lessons

Please make sure your child showers before every class to help keep our pool properly maintained. We encourage parents to get to know their instructors. If you have any specific questions about your child's abilities, your instructor will be happy to speak with you before or after class. Please keep it brief, as they have classes before and after yours.

Viewing Swim Lessons

All parents are encouraged to watch the swim lessons, we ask parents to remain in the designated viewing area.

One parent per child in the viewing area and please remain 6ft apart as we are practicing social distancing. Parents may also wait in the lobby or use the YMCA facility if you are a member.

Keeping a distance from the class area remove additional distractions. If your presence distracts your child, the instructor may ask you to wait outside of the pool area to maximize your child's learning process and not interfere with the class.

Make-Up Policy

There are NO make-ups for missed classes, whether your child is sick, out of town, or unable to attend. Your child may not attend a class at another time slot in place of a missed class. This is because there is an instructor to participant ratio they are required to follow.

Refund/Cancellation Policy

The YMCA aquatics department will only credit/refund money due to medical reasons with a doctor's note. Any credit/refund made after the start of a session will be prorated at the discretion of the Aquatic Director. All programs have a minimum enrollment number. Programs with fewer participants may be combined or cancelled. You will have the option of receiving a full refund/credit or switching to another similarly priced program or class.

First Day Expectations

Please make sure that all children come dressed, showered, and ready to get in the water at least 5 minutes before their class.

When you enter the facility please stop by the Welcome Center to check-in and have yours and the child's temperature checked. Staff will help you find the locker rooms and pool area.

At the start of class time instructors will help you find the correct class. The instructors will evaluate the participants swimming ability.

If the participant needs to move up or down a level the instructor will notify the supervisor, and the supervisor will work with the parent to change to the appropriate class.

Certificate of Achievement

Each swimmer receives a Certificate of Achievement during the last lesson.

The certificate will give you, in detail, information on what your child has accomplished in their session.

Skills are evaluated periodically throughout the session and you will receive the report card at the end of the session.

Level Progression

Children progress at their own speed, and it is common for a swimmer to remain at the same level for a complete year of classes, even with perfect attendance.

A child's self-esteem and confidence as well as skill and strength development are all important aspects determining the progression to move to the next level.